

NEWS RELEASE
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Southside
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www.london.nhs.uk

First for London as GP information goes online

PATIENTS in the capital can access new information about their GP and patient satisfaction for the first time, as London launches the www.myhealth.london.nhs.uk website today. (8th Dec)

London is the first city to bring together a set of standards for GP practices that represent the minimum patients should expect from their GP. These standards are part of a programme being developed at grass roots level to support and improve GP services in the capital – with patients able to find out how their practice performs against standards like childhood immunisations and cervical screening as well as how they compare with other GP practices in London.

Each practice will have its own webpage which can be customised to showcase their work and keep the public informed of clinics and services, as well as enabling patients to provide feedback. Patient groups can also get involved by providing information about support groups and services which can be publicised on the webpages. Practices which already have websites can create a link to the page.

Mayor of London, Boris Johnson said: 'Few decisions are as critical as those affecting our health and that of our family and friends. To make informed decisions, it is of paramount importance that we are armed with sensible information. I welcome efforts by GPs in the capital to improve dialogue with their patients - freeing up data, as we have done in other areas already, will enable Londoners to properly consider the options available and what works best for them.'

This first set of London standards has been developed by NHS London with Londonwide Local Medical Committees working with doctors, nurses, GP staff, NHS

London Strategic Health Authority

Chairman: Professor Mike Spyer Chief Executive: Dame Ruth Carnall DBE

managers and the public. This represents a major step forward for general practice in London in making transparency a practical reality.

Myhealthlondon is a partnership between NHS London and the Greater London Authority aimed at providing GPs, Londoners and patient groups with a tool to enable greater participation in healthcare and a way to drive improvement.

Dame Ruth Carnall, Chief Executive at NHS London, said: “By making this data available in an easy to access format we hope patients will be able to get information that is both important and relevant to them.

“This information is a useful tool for the public to find out about services and contribute to discussions about how these can be improved. For GPs, the website provides a platform to showcase their successes and learn from each other, contributing to our priority to continually develop a world class standard of healthcare for Londoners.”

Myhealthlondon aims to involve patients and GPs in driving continual improvements in care. The main website page will contain features and videos created by patient groups and GPs, which can be used as an education resource. The idea behind the website is to create an information hub that will constantly be developed like an online newspaper focusing on health issues for Londoners.

Patient groups can also submit news and events information to be added to the myhealthlondon website by emailing details to myhealthlondon@consolidatedpr.com.

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